

Subprocessor and Service Provider Notice

Think Tech Solutions, Inc.

Think Tech legal and district documentation set

This notice supplements the Privacy Policy by identifying the principal service providers and integration providers reflected in the current vendor inventory and data inventory. Some providers function as core service providers used by Think Tech across the Services, while others are district-enabled integrations that are activated only when a Customer chooses to connect them.

Core service providers and subprocessors

Provider	Purpose	Data involved	Notes
Amazon Web Services (AWS)	Cloud hosting, computing, storage, backups, logging, transactional email infrastructure	Customer Data, account data, files, logs, backups, notification-related data	Core cloud subprocessor; primary application infrastructure in U.S. AWS regions including us-east-1
Stripe	Payment processing, subscriptions, billing metadata, invoicing support	Adult billing contacts, payment transaction data, invoices, subscription metadata	Used for paid flows and payment operations
HubSpot	CRM, Educator communications, site forms/chat, knowledge base	Adult Educator, administrator, and procurement contact data; site interaction data	Adult-facing communications and support resources; not intended for Student marketing use
Mailchimp	Adult email communications and marketing lists	Adult email addresses and related campaign/list metadata	Referenced in the current user-data inventory
Google Analytics	Website analytics	Website usage, browser/device data, analytics identifiers, cookies	Public-site analytics only
Heap Analytics	Product / site analytics	Usage and session analytics, cookies or browser identifiers	Present in current cookie audit
Google Ads	Advertising attribution / conversion measurement	Click and conversion attribution data on adult-facing pages	Present in current cookie audit
OpenAI	AI-enabled educational features	Prompt and response data needed to deliver educator-triggered AI features; student references minimized or de-identified where feasible	Used for configured AI workflows
Anthropic	AI-enabled educational features	Prompt and response data needed to deliver educator-triggered AI features;	Used for configured AI workflows

		student references minimized or de-identified where feasible	
Google Cloud AI services	AI / platform enhancement as configured in certain features	AI workflow data as needed for the configured feature	List if enabled for the applicable feature release
Firebase Cloud Messaging	Push notification delivery	Device push tokens and related notification routing data	Used when mobile notifications are enabled

District-enabled integrations and identity providers

Provider	Typical use	Typical data involved
Clever	Single sign-on, rostering, teacher/student identity and class synchronization	Teacher and/or student identity data, provider IDs, roster information, OAuth tokens where applicable
ClassLink	Single sign-on and rostering	Teacher and/or student identity data, provider IDs, roster information
Google	Single sign-on and Google-related integrations	Identity data, provider IDs, OAuth tokens, roster or sync data where applicable
Microsoft	Single sign-on and Microsoft-related integrations	Identity data, provider IDs, OAuth tokens where applicable
Schoology	Single sign-on / rostering integration	Identity data, schoology_user_id, sync metadata, roster information where applicable
EdLink	Single sign-on / integration bridge	Identity and provider data needed to support the enabled workflow

District-enabled integrations are generally activated at the Customer's direction and may be governed by the provider's own terms and privacy materials in addition to Think Tech's agreements. Think Tech will update this notice as its provider landscape changes.